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SEP 25 2002

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

September 25, 2002

Marlene Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: Notification of Subscriber Transfer  
CC Docket No. 00-257**

Dear Madam Secretary:

Pursuant to Section 64.1120 of the Commission's Rules, this letter provides notification of the planned transfer of certain California local exchange subscribers of Verizon to Pacific Bell Telephone Company (Pacific Bell). Pacific Bell will provide all transferred subscribers local exchange service. Each affected subscriber will have at least 30 days notice prior to the transfer. Pacific Bell will begin transferring customers on October 31, 2002.

Pacific Bell certifies that it has provided advance subscriber notice in accordance with section 64.1120(e)(3). Further, Pacific Bell has and will comply with the obligations specified in the notice and any other applicable statutory and Commission requirements. The notification letter is attached hereto.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in cursive script, appearing to read "Davida M. Grant", written over a horizontal line.

Davida M. Grant

Attachment

No. of Copies rec'd  
List ABCDE

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Sample A. Sample  
100 Main Street  
Anytown, USA

***Verizon will no longer provide your local telephone service in California.  
Please contact us immediately to discuss service options if you have not selected another provider.***

Dear Customer,

Verizon will no longer provide local telephone service in the state of California. We're contacting current Verizon customers to make them aware that Verizon has announced it will discontinue providing local telephone communications services as of October 31, 2002.

In order to ensure uninterrupted dialtone if you do not choose another carrier, SBC Pacific Bell Telephone Company has been designated by the California Public Utilities Commission as the carrier to migrate your services from Verizon. Although SBC Pacific Bell is excited to provide your local communication services, you have the option to select another company to provide local service. There are many telecommunications providers in your area to choose from and you have the option to select any one you like. A list of competitive local telephone service providers can be found in your local telephone directory. If you do decide to select another provider, you will need to contact the other provider to request the change.

If you don't affirmatively select a new local telephone service provider on or before October 31, 2002, and you meet the minimum tariff requirements for obtaining local service from SBC Pacific Bell, SBC Pacific Bell will become your local telephone service provider effective November 1, 2002. After the migration of your local telephone service you will not be able to make direct-dialed local toll and/or long distance calls until you make a selection. SBC Pacific Bell will remove all preferred carrier freezes that prevent unsolicited changes on your local toll and/or long distance services. After the migration, you must contact SBC Pacific Bell to select your provider for local toll and/or long distance service(s) and reinstate any freeze protection. After migration to SBC Pacific Bell, your local telephone number will remain the same, however, your calling features, like Caller ID or Call Waiting, will be removed from your service. In order to avoid losing your ability to direct-dial local toll and/or long distance calls, as well as your calling features, please contact a Service Representative, at 1-866-224-3279 (English), or 1-888-955-8244 (Spanish), to allow us the ability to obtain permission to use your existing account information so that we may migrate your existing additional features and services without interruption, or perhaps recommend a customized solution to your local telephone service needs. Please call our offices by October 31, 2002 to avoid losing the flexibility these enhanced features offer you today.

Should you have any questions regarding the foregoing or discontinuation of your current local service, please contact SBC Pacific Bell at 1-866-224-3279 (English), or 1-888-955-8244 (Spanish). SBC Pacific Bell will attempt to address any concerns you may have regarding your service with Verizon.

(over, please)

As a service to our customers, and in compliance with requirements of the California Public Utilities Commission, we want to provide you with the following information concerning SBC Pacific Bell's terms and conditions of service.

#### **RATES, TERMS AND CONDITIONS OF SERVICE**

Rates for SBC Pacific Bell's Flat Rate Service and for SBC Pacific Bell's Universal Lifeline Telephone Service may vary by location. Depending on your location, your local telephone service will be billed at a monthly rate between \$10.69 - \$17.72 for Flat Rate Service or \$5.70 - \$12.73 for Measured Rate Service. Universal Lifeline Telephone Service is billed at a monthly rate between \$5.34 - \$8.86 for Flat Rate Service or \$2.85 - \$6.36 for Measured Rate Service.

If you decide to order any additional services, a full description of each product or service you order and applicable activation charge will be identified on your service order confirmation and your bill. For additional information, you may visit our website at [www.pacbell.com](http://www.pacbell.com).

A late payment charge of 1.5%, calculated monthly, will be assessed if your payment is not received by the date shown in the Late Charge Reminder section and the unpaid balance is \$20.00 or more. There is a \$6.65 charge for returned checks. If late payment or returned check charges are applicable, they can be found in the Pacific Bell Monthly Charges section of the telephone bill.

If a deposit or advance payment is later required to continue local telephone service with SBC Pacific Bell, these charges will appear in the Additions and Changes section of your telephone bill. Information on interest accrual and refund of deposit can be found in the Customer Guide section of the SBC Pacific Bell Telephone Directory.

#### ***Telephone number assignment changes -***

It is not necessary to change your telephone number with the migration of your service to SBC Pacific Bell. If your number should change in the future, your correct telephone number will be reflected on your bill.

Unless otherwise provided in our tariffs, you may terminate your service at any time, subject to a minimum one-month's billing as set forth in our tariffs.

SBC Pacific Bell lists Customer Information in the Customer Guide section of your SBC Pacific Bell Telephone Directory. If you do not receive a copy of the SBC Pacific Bell Telephone Directory within 10 days of service activation with SBC Pacific Bell, please call 1-800-848-8000.

We value and appreciate your business. We know you will be very satisfied with service from SBC Pacific Bell. If we can be of further assistance, please contact us at 1-866-224-3279 (English), or 1-888-955-8244 (Spanish).

Sincerely,

Your Service Representative